

To whom it may concern.

My name is Scott Bagwell I am the Customer Advocate/Transportation Manager for ModivCare in South Carolina and have been working for ModivCare January 2012.

ModivCare is the sole transportation broker for non-emergency medical transportation for SCDHHS/Medicaid of South Carolina.

MyRide SC, LLC is a returning provider and is not a new market participant. It is my understanding they have a new corporate structure and ownership, but the overall company has been a transportation provider for ModivCare since April, 2017.

The owners and manager of MyRide SC, LLC had a good record of accomplishment with ModivCare while running S&W Transport.

There is a definite public need for transportation providers in Berkeley, Charleston, Darlington, Dillon, Florence, Georgetown, Horry, Marion and Sumter Counties, the counties that MyRide SC, LLC applied to provide transportation.

The delay in MyRide SC, LLC receiving their Class C (Non-Emergency) Certificate has caused ModivCare to bring in transportation companies from other areas of the state to provide transportation for the citizens of South Carolina. It has caused a great inconvenience to ModivCare and the citizens of South Carolina because there are not enough providers in the listed areas.

If you have any questions regarding the public need for transportation providers in the listed counties, please do not hesitate to contact me at 866-910-1684.

/s/ Scott Bagwell

Customer Advocate Manager-South Carolina Operations

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